INTEGRATED FACILITIES MANAGEMENT

SERVICE EXCELLENCE

PROFESSIONAL STANDARDS

Integrated Facilities Management Services:

- Residential
- Retail
- Commercial
- Master Community
- Private and Public Sector

- MEP systems
- HVAC
- Civils
- Landscaping
- Cleaning
- Security
- Infrastructure
- Pest Control
- Waste removal

- Asset Review
- Snagging and handover assistance
- Condition reporting
- Utilities optimisation
- 24/7 Helpdesk services
- 24/7 Warehousing
- 24/7 Labour Camp
- Vehicle tracking system
- Guard Tour personnel tracking
- Oracle CAFM
- iPads
Vision

To have a 50% year-on-year increase in turnover in Qatar by 2015

Mission

We will focus relentlessly on solving our customers’ facilities-related challenges, acting as a trusted partner and advisor to ensure that our customers’ total cost of property ownership is kept to the minimum.

Our Targeted Customer Segments

• Retail
• Residential (all)
• Commercial buildings
• Oil and gas (downstream)
• Education (primary and pre-primary)
• Medical (clinics and other small operations)
• Government
• Financial
• Sports and recreation
• Manufacturing
Deliverables

UFMCO is the total solution for all facilities management services in the whole FM value chain: from review of designs, to plant, equipment and sustainable infrastructure operations and maintenance, to upgrades of premises.

You say what you want – we will make it happen!

Integrated Facilities Management Services

- Sewage tankering
- Pest control
- Buildings maintenance
- Cleaning and waste removal.
- Beach cleaning.
- Street/road cleaning.
- Drainage/storm water cleaning.
- Cleaning Services for buildings.
- Landscaping.

Service Delivery

We are a winning company by integrating strategic planning with an operational focus and thereby delivering the best outcomes for our customers. We will increase our market share by creating uncontested new market space in setting the bar for competitors to follow. This we do by pursuing business opportunities within the private and public sectors at levels of price and quality previously unheard of in facilities management.
The success of facilities management is not only judged by the smoothness and efficiency with which it operates, but also by its approach to work that listens carefully, thinks creatively and works collaboratively. We hold regular structured meetings, provide detailed reports on each element of the services we offer and maintain our current lines of communication to ensure continuous debate about performance and improvement in service.

**Continuous Improvement**

As an ISO 9001 certified organization, UFMCO provides solid management practices and a systematic approach to managing business processes as part of our culture. As such we focus on continually improving the service provided to our clients through:

- Re-evaluation of existing business processes – Process re-engineering.
- Benchmarking/performance measurement.
- Continuous improvement culture and an environment for excellence.
- Best Practices.

**Our Values**

Successful facilities management is more than just creating a functional workplace – it’s creating a workplace that functions to meet the evolving demands of our core business. Our values are:

- Professionalism
- Respect
- Integrity
- Openness
- Dedication
A Brief History

Incorporated in March 2011, and currently employing over 360 staff members. The company started its business as the Operations department of UDC on The Pearl Qatar in 2007, primarily focusing on assisting with building handover and integrity checking, as well as general maintenance for UDC-owned properties.

During 2012 UFMCO concluded facilities management agreements with a number of companies in West Bay and Mesaieed. Other developments are in the pipeline to expand its business into Qatar in the immediate future.

UFMCO has expanded its service offering to become a truly integrated facilities management company, from property handover snagging to specialised technical services using sophisticated equipment such as thermal graphic scanners, intrusive invasive cameras, and system power analyzers.

**Milestones:**
- March 2012 - ISO certification.
- April 2012 - new management team established.
- October 2012 - Seyana residents maintenance packages launched.
- October 2012 – take-over of Glitter cleaning company.
- January 2013 - new service offerings introduced, including pest control and waterway cleaning.
- March 2013 - approach to tendering moved from input-based to output-based.
- April 2013 – roll-out of Balanced Scorecard strategic management system.
- May 2013 - new Oracle CAFM system rolled out.
Brad Robbins
General Manager

Mark Magness
Business Development Manager

Ian van Vuuren
Business Support Manager

Eid Al-Shamari
Warehouse & Logistics Manager

Mohammed Alkaabi
CM Account Manager

Vacant
Senior Operations Manager

Vacant
Finance & Commercial Manager
The Services

Heavy Municipal Equipment Services

UFMCO’s branded vehicle fleet is equipped with real time tracking devices providing the customer greater peace of mind with the benefits of insight into the number of job completions, reduction of journey times, fuel savings and knowledge of vehicle location should you require immediate assistance.

We offer a range of fully-owned modern heavy cleaning equipment, ranging from beach sweepers to sewage tanker and roads and parking sweepers.

- **Boom Lift**
  - Outdoors high-level man lift.
  - Up to 15.9 M/H & 200 KG capacity.
  - Two-way operation panel (Top & Bottom).

- **Fork lift**
  - 3-ton capacity material lifting equipment.
  - Diesel operated.
  - Can be accessed (Internal & External).

- **Scissor Lift**
  - Indoor high ceiling man lift.
  - Two-way operation panel (Top & Bottom).

- **Spider Lift**
  - Outdoor and Indoor high level man lift.
  - Specialized to work on uneven areas.
  - Up to 29.7 M/H & 200 KG capacity.
  - Two way operation panel (Top & Bottom).

- **Road Sweeper and Parking Sweepers**
  - Road cleaning.
  - Removal of sand.

- **Beach Cleaning Machines**
  - Removing litter.
  - Leveling of sand.

- **Sewage Tanker**
  - Sewage collection.
  - High pressure blasting with tank for wet well and storm water manhole cleaning.

- **Ride on scrubbers**
  - Internal Cleaning of lobbies.
  - Cleaning of boardwalks and roads.
The Services (cont’d)

Tailored Preventive Maintenance Service Packages

We provide Seyana Preventive Maintenance Service Packages by skilled, polite and responsible craftsmen who use the highest quality materials and ensure that the workmanship is also of superior quality. Services provided include:

• Electrical repairs, installations and safety inspections.

• Plumbing, heating, cooling and water systems servicing, installation, or repairs.

• General repairs, refurbishments, office partitioning and flooring.

• Water and drainage system preventive maintenance.

• Fire alarm and fire extinguisher/blanket inspection.

• Electrical system preventive maintenance.

• Painting and decoration.

• Water treatment.

• Office removals and relocations.

• Glazing repairs and installations.

• Pest control

• O&M of pumping stations

• O&M of wastewater treatment plants

• Water/wastewater treatment

“The primary role of facility managers is to manage/oversee an operating facility. To do this facility managers must have a working knowledge of building systems, structure, interiors and exteriors and grounds so that the facility and all of its required systems function efficiently, reliably, safely, securely and in a manner consistent with existing regulations and standards.”

- IFMA
The Services (cont’d)

How We Make a Difference

• **Core business:** Facilities management - strength being MEP (Mechanical, Electrical, Plumbing) and cleaning services.

• A wealth of experience gained as the service provider of choice for the exclusive address in the Middle East – The Pearl Qatar.

• Skilled and continuously trained in-house **workforce** a full-time in-house training capability is established.

• Faster mobilization turnaround.

• Integrated systems, online platforms and latest technologies.

• **24/7 multilingual customer helpdesk.**

• Facility professionals – experienced MEP Engineers as FM Managers in charge of every team.

• Computerised Maintenance Management System (**Oracle**) ensures efficient planning, monitoring and control capabilities.

• Experience in new handovers of complex projects and developments.

• A corporate member of Middle East Facility Management Association (MEFMA).

• By integrating strategic planning and operational focus and thereby delivering the best outcomes for customers.

• By maintaining a Just-in-Time spare parts acquisition system, as well as a well-developed warehouse to house and dispatch spares in virtual real time to “the front line”.
The Services (cont’d)

Experience in Handovers of Complex Projects and Developments

We use Snag-R software by means of which our handover team can instantly capture snags electronically to be attended to. They transmit these issues in real time to a central repository for action. Apart from this we have a dedicated and experienced team who attend only to handovers, following well-developed processes and protocols.

SnagR benefits customers by saving cost and time – decreasing human error and increasing efficiency, safety, accuracy, reducing disputes, ensuring client sign-off, and all actions are date-time stamped. Areas for repair are easy to locate on plan.
The Services (cont’d)

General Services

• Achieved sustainability programs for Energy and Water savings.

• Predictive maintenance systems such as thermo graphic scanners, intrusive invasive cameras, system power analyzers, digital RH meters, etc.

• Ability to provide the client a dashboard of CAFM System to monitor Performance, and English and Arabic SMS function with mobile work order system.

• A commitment to continuous training and development.
The UFMCO House of Quality

At UFMCO, our people are focused on quality service delivery through our “House of Quality” model, which finds expression in the Balanced Scorecard performance management system – see the four pillars of the House of Quality.

UFMCO is focused on ensuring that, in a rapidly changing external environment that provides significant opportunities, but also significant challenges, it needs to be a strategy-focused organisation driven by performance benchmarks and efficient management processes at corporate and operational levels.
Management Profile

General Manager
– Brad Robbins

Brad has more than 15 years of experience in the Facilities Management industry, commencing with hands-on roles that have developed across the commercial, residential, retail and government sectors.

As General Manager for UFMCO, Brad is responsible for all operations and business lines across the company, including business development. UFMCO’s clients include The Pearl-Qatar and numerous clients as reflected in this document. Previously Brad worked for Khidmah in Abu Dhabi and grew Khidmah over a two year period into a leading award winning facilities management service provider whose clients include Musanada, Asteco, Sorouh, Abu Dhabi Judiciary Department and Abu Dhabi Municipality. Other clients included private residences and offices of members of the ruling family, as well as Nakheel in Dubai where he was responsible for the management and operation of leading developments such as the Palm Jumeirah.

He has won several awards, being the 2005 Facilities Management Australia Young Facilities Manager of the year as well as the Young Facilities Manager Middle East Award in 2008.

Brad has a Masters degree in Facilities Management as well as IFMA and FMA certifications, He is an active member of MEFMA and has presented at several conferences across the region.
Management Profile

Community Management Account Manager – Mohammed Al-Kaabi

Mr. Mohammed Al Kaabi serves as the Community Management (CM) Account Manager of UFMCO, implementing Operations & Maintenance as it relates to facilities management assuring that the TPQ’s infrastructure and how it is used and managed provides an excellent work and living environment. He also ensures that it is in compliance with the relevant laws and regulations and protects the surrounding community and environment and assuring that all of the elements of the TPQ infrastructure (facilities) are serviced so they operate efficiently and are reliable and safe. As the CM Account Manager, he ensures best-of-breed in Planning Strategically, Leading and Managing the CM Account, and in Providing Leadership to the CM Account organization.

Mohammed’s role and responsibilities as Account Manager of UFMCO includes relationship development, enhancement of the customer base, promotion of customer loyalty, ensuring best-in-class facilities management services, staff development, motivation and budget development.

Prior to his employment with UFMCO Mohammed worked as a senior instrument engineer in the corporate health, safety & environment support department, in charge of Operation and Maintenance in many plants within Qatar Petroleum (QP), the leading oil and gas company in Qatar for the last 7 years.

Mohammed is equipped with a Bachelors degree in electrical & electronic engineering from the U.K. He has also obtained a national diploma in electrical engineer from the U.S.A. and has attended varied technical training courses in the areas of construction of digital control system of PLC, DCS, and F & G system, health and safety, and continual quality improvement tools & techniques.

He has a commitment towards the development of a customer service culture. His approach to identification of needs is a proactive one; this is true for both corporate (strategic) and departmental (end user) needs which can often be in conflict.
Ian is a seasoned strategist specialising in facilities management, security, intelligence and risk, currently at the leading facilities management company in the Middle East - UFMCO.

Lately he was instrumental in the development of the business process and architecture that supports the facilities management capabilities for UFMCO on The Pearl-Qatar. He also introduced the ISO Integrated Management System suite of accreditations to UFMCO (ISO 9001/14001/OHSAS18001), acting as the relevant project manager.

Ian has, amongst others, twenty years of military intelligence and policy formulation experience, serving as Director Air Force Intelligence in South Africa, as well as a further fourteen years of experience in listed companies in South Africa and the Middle East. Part of this was spent within the banking industry, notably as a General Manager in the SA Banking Risk Information Centre (SABRIC) – an enterprise that he was instrumental in launching as part of the then newly appointed team, as well as with United Development Company in Qatar.

Ian has a continuous record of success, demonstrated both in the public and private sectors, in the areas of internal and external consulting and in leading and driving organisational change from a strategic management perspective.

His range of practical experiences are augmented by academic studies which have left him with numerous certificates, including Facilities Management Professional and ISO 9001 Lead Auditor, as well as BA (B.Mil) and MBL (Master of Business Leadership) degrees, and he is presently reading towards a degree in law.

Ian heads the Business Support portfolio in UFMCO, managing the Labour Camp, HR, Health and Safety, Warehouse & Logistics, Administration and Training functions, and acts as the company’s Balanced Scorecard Coordinator.
Management Profile

Manager Business Development
– Mark Magness

Mr. Mark Magness serves as the Business Development Manager reporting directly to the General Manager of United Facilities Management Company.

Mark leads the Business Development Section within UFMCO and plays a vital role in securing various Facilities Management contracts throughout Qatar including the provision of cleaning and pest control services which are part of UFMCO’s facility offerings.

Mark’s role as the lead Business Development personnel includes not only the marketing the services we offer and business development activities but the smooth and seamless transition of acquiring a new facility contract and handover of the project to UFMCO’s operational facility team.

Equipped with a degree in Business Administration, Mark is a proactive, dynamic, multi-tasking and result-oriented professional with accomplished experience of 18 years in Property, Facilities Management and Real Estate development handling various types of commercial, residential, retail and mixed used developments from inception to handover.

Prior to his employment with United Development Co. (UDC) and UFMCO for the last five years, Mark has worked with a number of public listed developers in his home country and KOLL Malaysia which was joint venture company with KOLL US, the third largest Facilities Management Co. in the US during the late 90’s. Here Mark obtained invaluable experience and know-how in the field of Facilities Management.

In line with UFMCO’s vision for the future, Mark is looking to continue his track record of acquiring Facilities Management contracts here in Qatar as he has successfully done so with a number of iconic clients under his belt, such as the Palace of the King of Malaysia, the Department Aviation Tower at Kuala Lumpur International Airport, 150 Telekom Buildings covering the southern zone of Malaysia and Hewlett Packard Towers.
Management Profile

Logistics and Warehouse Manager
– Eid Al Shamari

Mr. Eid Al Shamari serves as the Logistics and Warehouse Manager of UFMCO, overseeing the efficient receipt, storage and dispatch of a wide range of goods and materials including vehicles, spare parts, manufacturing/fabrication parts, and infrastructure items. Managing processes and systems to ensure that efficiency targets are met, he also maintains computerized administration and automated storage and retrieval systems, including the relevant module on the IWMS (Integrated Work Management System).

Eid’s role and responsibilities as the Logistics and Warehouse Manager of UFMCO includes management and delivery of the UFMCO TPQ stores and logistics function to all facets of the TPQ contracts, including but not limited to materials supply and warehousing, special tools and equipment, transportation and access equipment.

Prior to his employment with UFMCO, Eid worked as Material Requisition Planner, managing and planning required stock and replenishment levels of mechanical equipment and machinery in Qatar Petroleum (QP). He also held the position of Acting Head of Mechanical Supplies among various roles within Qatar Petrochemical Company (QAPCO).

Eid gained a Diploma in Turbo Machinery & Rotors "Mechanical Engineering" from Qatar Aeronautical College along with several technical courses in the areas of Inventory Management, Negotiation in Purchasing & Supply and Effective Buying Methods.
Management Profile

Mohamed Aden
Infrastructure Engineer and Facility Manager

Mr. Mohamed Aden serves in the role of Infrastructure Engineer and Facilities Manager for VB-29.

Mohamed’s current role with UFMCO consists of development and implementation of a preventive, inspection, planned, predictive and reactive maintenance regime for all infrastructure and buildings. In addition Mohamed pro-actively participates in formulation of TPQ asset operating budgets (OPEX) including the relevant Master Service Community Charge.

Mohamed has a Post Graduate degree in Civil Engineering and a Higher National Diploma in Civil Engineering and more than 14 years of experience in the field of infrastructure engineering and facilities engineering.

Prior to joining UFMCO, Mohamed worked for many companies in the GCC performing similar roles. He worked with TRISTAR Group of Companies in Dubai as a Design Manager, managing design of infrastructure works consisting of roads, storm water drainage, sanitary, potable water, irrigation, fire fighting, electricity and telecommunication systems. He also worked with Nakheel as a Road Infrastructure & Facilities Engineer.

Roland Eid
Landscape Engineer and Facility Manager

Mr. Roland Eid serves as the landscape engineer ensuring optimum services delivery by United Facilities Management. He also acts as Facilities Manager for the QVC Project in Messaieed.

Roland’s Current role includes maintaining TPQ standards in terms of landscapes, managing activities including, soft landscape, irrigation systems, water features, swimming pools and pergolas. He is also responsible for ensuring that landscaping waste is handled properly, meeting the standards of UDC, within environmentally friendly processes. Roland plays an active role with the infrastructure/development teams to make sure that the proposed projects, required modifications works, and alterations are suitable and compatible with the set TPQ standards.

Roland is equipped with Bachelors of Science in agricultural engineering from the Lebanese University of Agriculture.

Roland has worked with many large companies within the GCC, including Otak International, Gulf Landscape & Irrigation Systems LLC, AMBB Landscape where he managed and planned the execution of various landscape projects.
Management Profile

Aysar Daas
Facility Manager - ODS

Mr. Aysar Daas serves as the Facilities Manager for On Demand Service (ODS) and for UDC PM (Property Management) units.

Aysar manages the day-to-day operations and the service delivery of subcontractors and associated contractors (in conjunction with procurement staff) to optimize TPQ ‘value for money’ throughout all TPQ areas, ensuring that all FM technology is being fully utilized and that it is ‘fit for purpose’ throughout all TPQ. Managing ODS upfront bills payments and money collection procedures to ensure accuracy and efficiency. In Addition to ODS, Aysar has been responsible for all maintenance requests through Porto Arabia, Viva Bahriya including apartments, Town houses, Villas and reactive maintenance for UFMCO external projects including Sara Tower and QVC (Qatar Vinyl Company) senior managers villas in West Bay.

Prior to working with UFMCO Aysar had over 13 years of experience under his belt, providing customer support in residential environments with a construction and maintenance background, with a strong focus on commitment to customer service, and the ability to build productive relationships, resolve complex issues and win customer loyalty.

Aysar has worked with Von Hessen construction companies in Germany overseeing different range of construction projects. He also worked with CSA Ltd in Kuwait as a Housing Officer for the Public Works Department, leading projects for the US Army.

Jonathan Favor
Facility Manager

Mr. Jonathan Favor is currently serving as the Facilities Manager for Qanat Quartier and Porta Arabia retail areas on TPQ.

He is the Facilities Manager responsible for the management of services and processes that support the core business of the organization the he works with. Ensure that the organization has the most suitable working environment for its employees and their activities. His duties generally focus on using best business practices to improve efficiency, by reducing operating costs while increasing productivity. Has carried out diverse range of responsibilities, which are dependant on the structure and size of the organization and is involved in both strategic planning and day-to-day operations, particularly in relation to buildings and premises. The areas of responsibility includes, procurement and contract management, building and grounds maintenance, cleaning, health and safety, security, utilities and communications infrastructure, finance and space management.

His responsibilities also cover several departments, as well as central services that link to all the teams in the organization, practical and hands-on tasks and some consultancy works.


With the current role, Jonathan is proactively managing the team of qualified technicians, implementing technical evaluations of materials and assets and developing preventive and reactive maintenance regime to UDC –owned buildings, infrastructure, engineering plant and equipment on TPQ.
Management Profile

Peter Van Damme
Electrical Engineer and Facility Manager

Mr. Peter Van Damme serves as Facilities Manager, managing technical and supervisory staff as assigned to reactive works in common TPQ areas and external projects.

Peter is responsible for the continuous efficient and effective operation of 24/7/365 FM services and systems throughout all TPQ Master Community and UDC Asset areas. He is also responsible for the delivery of all health, safety and environmental aspects of service delivery including subcontractors, throughout all TPQ Master Community and UDC Asset areas.

Peter is equipped with Bachelor of Science in Electrical Engineering, N5 Higher National Diploma Electrical Engineering certificate, and obtained a valid Wireman's license, Installation Regulations as per ISO 9000, British Standards and International Electrical Commission(IEC), and Qatar Construction Standards.

Peter was previously the QA/QC Manager for Siemens W.L.L. carrying out The Pearl-Qatar GP12 project. He also held the position of Maintenance Supervisor with CH WARMAN Pump Group (PTY) LTD in Johannesburg, South Africa.

Ajit Gokarn
Water Engineer and Facility Manager

Mr. Ajit Gokarn serves as UFMCO Water Engineer and the Facilities Manager for Master Community. Ajit Designs and develops systems, implementing the latest industry specifications and technology practices for Waste Water treatment and RO. He also operates and manages Waste Water treatment and RO desalination plants utilizing most efficient techniques and economical cost of operations.

Ajit Has a BS Degree in Mechanical Engineering and more than 25 years of experience working in the GCC managing and designing water/wastewater treatment projects and involvement in the design of industrial wastewater treatment systems.

Prior to joining The Pearl Qatar, Ajit worked as Project Manager for a water treatment plant in Kingdom of Saudi Arabia where he was managing wastewater treatment projects.
INTERNATIONAL TRADE AND DEVELOPMENT CO. WLL

ITD is a company with various business interests throughout the greater Doha, with real estate being one of its core business components. ITD operates as landlord to lease these properties to various companies and individual tenants.

CONTRACT DETAILS:

Client: International Trade and Development Company
Contract Start: November 2012
Contract Renewal: November 2013
Sector: Residential

SCOPE OF SERVICES:

• Electrical
• Pest control
• Exterior façade cleaning
• Firefighting systems
• CCTV
• BMS
• Elevators
• Exterior window polishing
• Swimming pool
• Generator set and MV room
• Amenity attendant

CONTRACT MODEL:
The on-site management team providing an Integrated Facilities Management Solution supported by 24/7 Helpdesk.
QATAR VINYL COMPANY LTD Q.S.C.

Qatar Vinyl Company was established in 1997 and is located in Mesaieed Industrial City, approximately 40 kilometers south of Doha. The plant has access to port infrastructure with sufficient capacity to accommodate vessels up to 55,000 tons for the import of salt and export of caustic soda, EDC and VCM.

CONTRACT DETAILS:
- **Client:** Qatar Vinyl Company
- **Contract Start:** November 2012
- **Contract Renewal:** November 2015
- **Sector:** Residential

SCOPE OF SERVICES:
- Electrical
- Plumbing
- Carpentry
- Other

CONTRACT MODEL:
On-site management team providing an Integrated Facilities Management Solution supported by 24/7 Helpdesk.
THE PEARL-QATAR CENTRAL AUTHORITY DIRECTORATE

TCAD was established to provide various services to the Pearl-Qatar (TPQ) residents, investors and retailers in order to ensure quality living and business environment for all. TCAD is the main regulatory body for TPQ entities, such as Registry, Master Community and Permits. TCAD also serves as an information hub by acting as a single contact point for TPQ allowing connection to services offered at TPQ.

CONTRACT DETAILS:
Client: The Pearl-Qatar Central Authority Directorate
Contract Start: February 2012
Contract Renewal: January 2017
Sector: Master Community

SCOPE OF SERVICES:
• Cleaning of roads and public areas
• Irrigation and landscaping
• Beach cleaning
• Maintaining water features
• Cleaning of coastal waters and canals
• Pest control
• Waste collection
• Roads and lighting of public areas

CONTRACT MODEL:
On-site management team providing an Integrated Facilities Management Solution supported by 24/7 Helpdesk.
VIVA BAHRIYA 29 – THE PEARL-QATAR

Viva Bahriya 29 (VB29), the first land in Qatar to be available for freehold ownership by foreign nationals, is located on The Pearl-Qatar and comprises 370 apartments and 22 stories of five-star residential apartment living. UFMCO was selected to provide facilities services which include MEP, housekeeping, concierge, security services and landscaping, as well as support through the UFMCO 24/7 Helpdesk.

**CONTRACT DETAILS:**

**Client:** VB29 Owners Association  
**Contract Start:** February 2013  
**Contract Renewal:** February 2014  
**Sector:** Residential

**SCOPE OF SERVICES:**

- Electrical  
- Plumbing  
- Mechanical  
- Pest Control  
- Exterior façade cleaning  
- Firefighting system  
- CCTV  
- BMS  
- Elevators  
- Swimming pool  
- Landscaping  
- Housekeeping  
- Concierge  
- Security  
- Bell boy

**CONTRACT MODEL:**

On-site management team providing an Integrated Facilities Management Solution supported by 24/7 Helpdesk.
Velosi Quality Management International Ltd hereby certifies that

UNITED FACILITIES MANAGEMENT COMPANY
P.O.Box: 26665, Doha,
Qatar

has been assessed and found to be in compliance with the requirement of

ISO 9001: 2008
Quality Management System
for
Facilities Management Services, Operation and Maintenance of Various Residential, Retail and Developed Infrastructure Including Civil, MEP, HVAC, Cleaning and Landscaping

Director
Velosi Quality Management International Ltd hereby certifies that

UNITED FACILITIES MANAGEMENT COMPANY
P.O.BOX: 26865, Doha,
Qatar

has been assessed and found to be in compliance with
the requirement of

ISO 14001:2004
Environmental Management System

for

Facilities Management Services, Operation and
Maintenance of Various Residential, Retail and
Developed Infrastructure Including Civil, MEP, HVAC,
Cleaning and Landscaping

EA 35
Certificate No : E 76
Website Ref No : C7 76
Original Date : 07.03.2012
Current Date : 07.03.2012
Expiry Date : 06.03.2015

Director

For latest status of this Certificate contact VOMI Office
This Certificate is valid for one year unless it is revalidated with a Certificate of Continuation every year after Surveillance Audit.
This certificate is the property of VOMI and must be returned if requested during the validity.

P.O.Box: 113316, Dubai - U.A.E. Tel: +971 2 5502610, Fax: +971 2 5502611, E-mail: velosi@velosi.ae
Velosi Quality Management International Ltd
dehereby certifies that

UNITED FACILITIES MANAGEMENT COMPANY
P.O. BOX: 26665, Doha
Qatar

has been assessed and found to be in compliance with the requirement of

OHSAS 18001:2007
Occupational Health and Safety Management System

for

Facilities Management Services, Operation and Maintenance of Various Residential, Retail and Developed Infrastructure Including Civil, MEP, HVAC, Cleaning and Landscaping

EA.35
Certificate No : OHS 76
Website Ref No : --
Original Date : 07.03.2012
Current Date : 07.03.2012
Expiry Date : 06.03.2015

Director

For latest status of this Certificate contact VQMI Office.

This Certificate is valid for one year unless it is revalidated with a Certificate of Continuation every year after Surveillance Audit. This certificate is the property of VQMI and must be returned if requested during the validity.

P.O.Box 112916, Dubai - U.A.E. Tel: +971 4 3981200, Fax: +971 4 3981299, E-mail: certificationvelosi.ae